

General Terms and Conditions – January 2014

Customers are advised to read the terms and conditions carefully before engaging in business with KICK Trading Limited.

Payment Terms and Methods

50% Advance and 50% CAD (Cash Against Documents)

Delivery Times

The normal delivery period varies between 4 to 10 weeks after **receipt** of the **advance payment**, depending on the order assortment and the time when the order is place, as well as the method of shipment. For repeat orders it is 3 to 6 weeks. In view of the volatile practice of raw materials, customers are advised to re-confirm the pricing before placing a re-order.

Minimum order quantities

Minimum for each design are 100 pieces. Customers are advised to order in multiples of 400 for ease of shipping and packaging. For example, you can order 100 pieces of design 1, 200 pieces of design 3 and 100 pieces of design 8. These will all make up 400 pieces that have a specially designed box for easy packaging.

Customised developments

These will be charged on the buyer's account, please note that you will also be charged separately for courier services. Minimums for exclusivity for a particular design in a particular region can be discussed, depending on the size of the region.

Design Rights

KICK Trading Ltd has the sole right to all the designs of all its products and as such these should not be copied in any form whatsoever. KICK Trading Ltd does not issue automatic exclusivity for any of its products. Any requests for exclusivity need to be discussed and agreed in writing and will need to consider among others: Distinct geographical location, Specific sales targets, minimums and time limitations. KICK Trading Ltd is ready to develop products to customers design specifications. In this case, the cost of product development and samples will have to be negotiated.

Labelling and Packaging

Clients to send L&P instructions latest within 3 weeks after the order confirmation. Any delay here could adversely affect production time and subsequent order delivery. Any special labelling and Packaging requirements would cost extra.

Our standard packaging boxes have dimensions 24 inch Length, 15 inch width and 14 inch Height. These boxes each have 4 smaller boxes inside with dimensions 24 inch Length, 7.5 inch Width and 7 inch Height. Large items that can not fit into these boxes will obviously be packed using other dimensions available at that moment in time.

Quality Specifications

KICK Trading Ltd prides itself with its reputation for good quality. We shall always strive to produce the best quality possible. All products will undergo a 100% quality control check before dispatch. Despite this, since all our products are hand made, slight variations may occur. Such variations are therefore not a reason for rejection or cancellation of an order. On the contrary, they serve to underline the hand made aspect of the products, making each piece unique.

Any changes and other agreements and terms have to be agreed upon in writing by both parties before engagement.

Signed:

MANAGEMENT